

Health Bridge Uganda · Pilot decision sheet

DISCUSSION ONLY · synthetic evaluation · no price, date or live-service commitment

Proposed scope

One willing insurer + one provider team; fictional members and one agreed laboratory/service subset. Rehearse configuration, eligibility, itemized claims/evidence, recommendation, independent human decision, rejected-claim appeal, in-app status and simulated settlement/audit. Exclude real enrollment/data, external messages, integration and money movement.

Participants / accountable ownership

Joint pilot owner: [TBD]; insurer sponsor/decision-maker: [TBD]; provider lead: [TBD]; assessor: [TBD]; patient representative: [TBD]; technical demonstrator/support: [TBD]; privacy/security/legal leads: [TBD]. Broker and authorized observer participate only if agreed; observer access remains aggregate and permission-scoped.

Illustrative 60-90 day window

Days 1-15: scope, owners, synthetic cases and gate agreement. Days 16-30: invited confirmed accounts, configuration and training. Days 31-60: supervised cross-role rehearsals, defect closure and security/recovery evidence. Optional days 61-90: retest, independent reviews and written go/no-go. Day 60 review may close or extend the evaluation; no start date or delivery promise.

Proposed measurable gates — agree before starting

10/10 scripted synthetic cases save and read back across permitted roles, including approved, request-information and rejected/appealed outcomes; 0 unauthorized cross-tenant reads/writes in the agreed negative tests; 100% of final decisions have reason + actor + time; missing required evidence blocks every approval attempt; 3/3 duplicate processing retries create no duplicate run/payment; appeal retains the original decision and settled claims cannot reopen; exported metadata chain verifies with 0 mismatches.

Operational / real-data gate

Name escalation and recovery owners; demonstrate one restore/downtime rehearsal against agreed recovery targets; resolve all agreed critical/high security findings; complete desktop/mobile role acceptance. Any real-data stage needs separate Uganda privacy/legal, clinical and security review, retention/consent responsibilities and explicit written authorization. Payments/integrations require a separate scope.

Uncommitted budget (UGX; no amounts proposed)

Setup/training [___]; evaluation support [___]; hosting/storage [___]; independent security/legal review [___]; contingency [___]; total [___]. Taxes/terms [TBD]. Future integration [separate estimate]. Sponsor/funding owner [TBD]; written scope and quotation required.

Decision / next action — complete locally

Proceed to synthetic scoping [] Revise [] Defer []. Agreed scope/targets: [___]. Accountable owner: [___]. Dependencies: [___]. Next review date: [___]. Stakeholder sign-off: [___]. This is not a contract, regulatory clearance or permission to launch.